

Mapping

The following steps should be followed for the mapping exercise:

- Identify the specific process that the group will be mapping while specifying the beginning and end points of the map.
 - You may pose a question to the workgroup to identify the issue/process for the mapping exercise.
- Workgroup members should fill in the steps between the beginning and end of the process
- The workgroup members may place post-it notes on the map where elements are identified
 - The post-its may be moved around as needed until the workgroup agrees with the placement of the elements

The example below is based more on a process flow to identify steps that may be changed to reach the end goal. Other mapping examples can look more like bubbles connected by arrows or lines.

