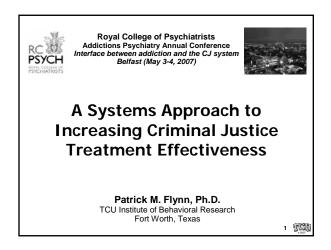
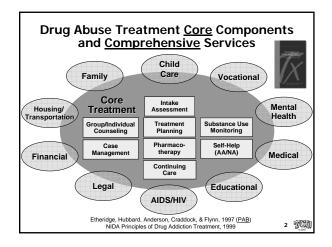
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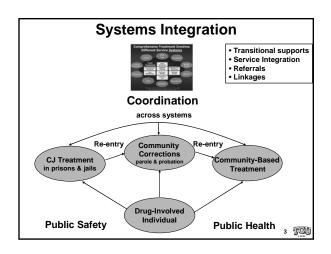
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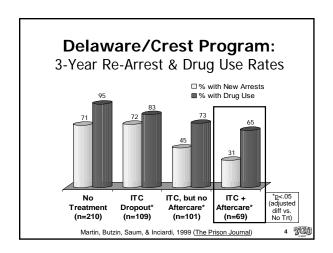
### Royal College of Psychiatrists Faculty of Addictions Annual Meeting

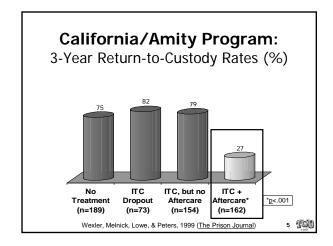
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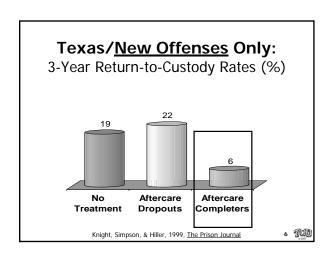










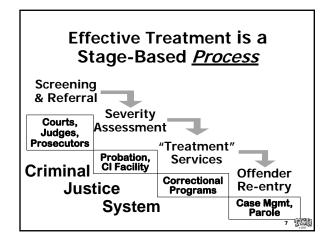


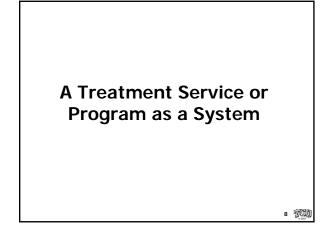
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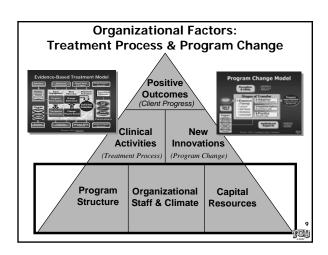
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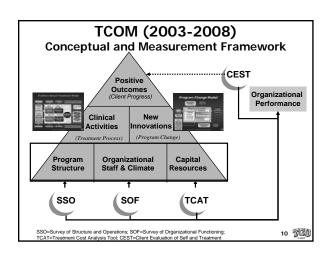
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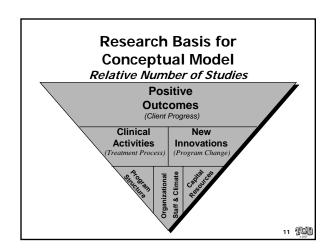
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## **Assessments**

- Survey of Structure and Operations (SSO)
- Survey of Organizational Functioning (SOF)
- Client Evaluation of Self & Treatment (CEST)
- Treatment Cost Analysis Tool (TCAT)

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# Survey of Structure and Operations (SSO)

- ➤ General Program information (e.g., structure)
  - ✓ program/clinic characteristics
  - √ organizational relationships
  - √ clinical assessment & practices
  - ✓ services provided
  - √ staff & client characteristics
  - √ recent changes

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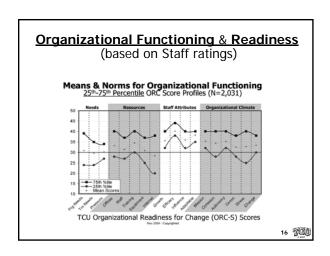
## **Assessments**

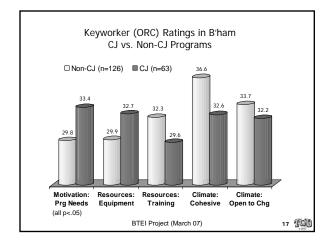
- Survey of Structure and Operations (SSO)
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#### **Organizational Functioning** Climate: Motivation: Resources: Growth Efficacy Program Needs Training Needs Mission Staffing Cohesion Training Autonomy Influence Pressures Equipment Communication Adaptability • E-Communications Change Job Attitudes: Workplace Practices: • Burnout Peer Collaboration Satisfaction Deprivatized Practice Collective Responsibility Director Leadership Focus on Outcomes Reflective Dialogue

Broome, Flynn, Knight, & Simpson (in press)





# Assessments Survey of Structure and Operations (SSO) Survey of Organizational Functioning (SOF) Client Evaluation of Self & Treatment (CEST) Treatment Cost Analysis Tool (TCAT)

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18 **TE** 

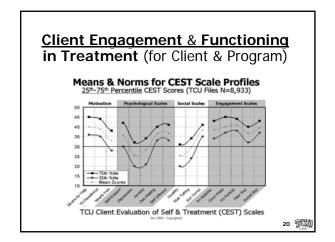
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#### Client Evaluation of Self & Treatment (CEST) **Motivation for Treatment:** Psychological: Desire for Help Treatment Readiness Depression Anxiety Decision Making Self Efficacy Treatment Engagement: Social: Hostility Treatment Needs Satisfaction Rapport Participation Social Conformity Peer support Social support Joe, Broome, Rowan-Szal, & Simpson, 2002 (J Substance Abuse Treatment) 19



## **Assessments**

- Survey of Structure and Operations (SSO)
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### **Treatment Cost Analysis Tool (TCAT)**

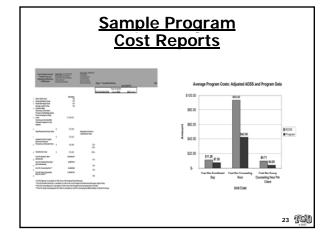


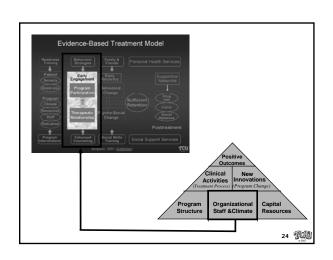




- Brandeis ADSS Methodology
  - ✓ MS Excel-Based Workbook
  - ✓ Linked Worksheets
    - basic facility information
    - facility data (e.g. finances, client flow)
    - · personnel/non-personnel costs
    - · economic costs
    - · reliability/range checks
    - unit costs
    - feedback (comparison charts/graphics)

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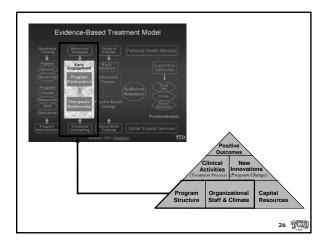
# Organizational Climate & Treatment Process

#### Treatment Engagement is better with:

- lower levels of need
- more available resources (offices, staffing, computer access, e-communications)
- better climates (+mission, cohesion, autonomy, communication, change, -stress)
- higher perceived levels of influence

Lehman, Greener & Simpson, 2002 (J Substance Abuse Treatment) Greener, Joe, Simpson, Rowan-Szal, & Lehman (in press, JSAT)

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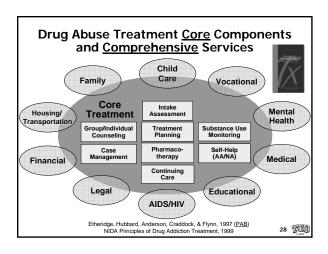
#### **Organizational Climate, Structure** & Treatment Process

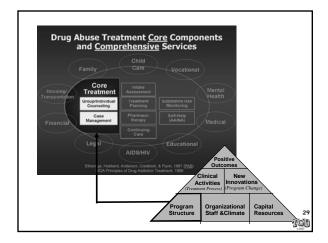
#### Treatment Engagement is Higher in **ODF Programs that:**

- are smaller
- achieve JCAHO/CARF Accreditation
- have staff more confident in their skills
- report a more positive work climate
- are engaged in more professional workplace practices

Broome, Flynn, Knight, & Simpson (in press, JSAT)

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# Organizational Structure & Core Services

- More Counseling and Case Management Hours Occur in ODF Programs that:
  - are publicly owned
  - have more longevity (higher consistency) in counseling staff
  - ✓ don't serve special populations
  - ✓ offer more on-site services
- Smaller caseloads found in accredited programs and those with smaller client census

Knight, Broome, Simpson, & Flynn (revise & resubmit—under review) 30